

### BEFORE ENTERING THE GYM

1. We request you apply your face mask before entering the building.
2. Sanitise your hands at the allocated station.
3. Suitable clothing must be worn at all times (dresses, skirts and denim are not advised)
4. No shoes are allowed for adults or children.
5. Children's socks and tights MUST be removed.
6. All jewellery, badges, pens, buckles and other sharp objects should be removed from clothing and pockets.

### WHILST PLAYING

1. Children must never be left unattended. Parents/carers (over 18) remain responsible for their children at all times. Children are not the responsibility of Centre Staff.
2. Adults are not permitted on the equipment.
3. Children who are unwell should not attend sessions.
4. Nappy changing and potty training must be conducted in the facilities provided only, not in the gym or corridor. Please use the nappy bins provided.
5. We allow the taking of photos/videos of your own children, please be mindful of other customers privacy.

### THE EUROPA CENTRE

1. Requests that parents/carers report all accidents to a member of staff, to ensure we can provide the necessary assistance and minimise the potential of reoccurrence. They will be logged and are an important part of the Europa Centre's ongoing commitment to providing safe play and safety audits.
2. Does not accept responsibility for liability for loss or injury through misuse of the equipment or lack of parental supervision.
3. Reserves the right to alter 'rules of play' including entry price or session times without prior notice.
4. Reserves the right to refuse admission at any time and to ask any person or persons to leave at its sole discretion.
5. Does not tolerate unsocial or disruptive behaviour and or bullying of any kind, (physical or verbal) towards customers or staff. Such behaviour from you or your child will not be tolerated and you will be asked to leave the centre without refund. Please ensure your child is considerate towards others.
6. Does not accept responsibility for any items lost, left behind, damage or theft.
7. Reserves the right to ask any person not observing the rules to leave the premises without a refund.

### PRIVACY NOTICE

At Europa Centre we take your privacy seriously and make sure we have a legal basis for collecting and storing the information you provide us with securely. For full details of General Data Protection Regulations please read our privacy notice displayed on our website.